

ATTENTION ALL BOARDING CUSTOMERS
Please be advised of the following changes:

Hours of operation

Monday – Friday 9:00 am – 6:00 pm

Saturday – 9:00 am – 12:00 noon

Sunday – 6:00 pm – 9:00 pm

Holiday hours may vary

1. All dry foods brought from home must be divided into individual servings. A food preparation fee of \$.50 per feeding will apply to all foods improperly packaged.
2. We do not accept outside bedding. Standard bedding is included in the boarding rate.
3. We do not accept rawhide in any form.
4. A transportation fee of \$30.00--\$50.00 will apply to any trip made to pick up, deliver, or purchase supplies for any pet.
5. All items on the customer contracts are chargeable to the customer.
6. All pets boarding four days or more (including the day they check in) are required to have a minimum of a bath, at the customer's expense, before leaving. Additional services are encouraged, and may be requested to the receptionist.
7. Check out time is 12:00 noon. All pets picked up after 12:00 noon will be charged for a full day of boarding. Owners whose pets are scheduled for grooming or bathing on their departure date are asked to call the morning of departure to receive an estimated pick up time for their groomed pet. If we are unable to complete the grooming of your pet before 12:00 noon, you will not be charged for an additional day of boarding.
8. After hours pick up and drop off may be available by advanced appointment only. A \$50 cash fee payable directly to the kennel representative is due at the time of service.
9. Customers may be required to resubmit credit card information at any time. A credit card is required to hold a reservation. All cancellations must be received 48 hours in advance. Your credit card will be billed a \$50.00 fee for any reservation not cancelled before 48 hours of your arrival date.
10. During the summer, holiday seasons and for grooming purposes, there is a possibility that your pet could be boarded in a crate for a period of time.
11. There will be a \$70.00-\$175.00 replacement fee added to your bill for any pet found destroying kennel property.
12. Sunday is always charged as a full day of boarding.

Owner Signature _____ Date _____